

Mackay Byrne Group *Performance Communications*

Mackay Byrne Group
Ottawa, ON



Extremely practical information presented in an exceptionally professional manner. **Pfizer Canada**

The seminar was presented extremely well and specific to our group's requirements. **Ontario Power Generation**

The most useful professional three hours I've ever spent. I've left the session with new insight and effective strategies to deal with all my clients. **Astra Zeneca**

Material was relevant and easy to understand. The presenter was extremely knowledgeable and very entertaining. **Federal Government, HRDC**

Professor Paul Byrne is a senior partner and trainer with Mackay Byrne Group; he is also a teacher of communications skills in Ottawa, Ontario. As a professor, he's been formally recognized for outstanding achievements in teaching and curriculum design. Corporate clients have been consistently rewarded with his ability to translate academic theory and psychological research into practical communication techniques for the workplace. His training design and delivery skills have been applauded by clients coast to coast.

His personal belief is that enhanced communication competence is a result of a heightened self-awareness, an appreciation of benefits (personal and organizational), and knowledge of easy to understand communication techniques and strategies. To this end, he consistently creates an environment that is psychologically safe, highly participatory, and above all, professionally relevant.

Paul has been facilitating personal communication skills training for over fourteen years. He has,

- A Masters Degree in Adult Education.
- Authored, and co-authored, numerous books and publications related to Performance Communication Skills in the workplace.
- Designed curriculum for the Province on Ontario.
- Enhanced the communication presence and competence of thousands of individuals nationwide.
- Developed and delivered Strategic Communication Skills training workshops for many Fortune 500 companies.

Paul is also an Ottawa based English Professor specializing in communication skills for the workplace.

Thank you

Paul Byrne
Lynne Mackay

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